### 

MOBILE PROGRAM

# Patient Information and Permission Form

General information	Dental history Dental visits should start at first tooth.					
Patient information	<ul> <li>Yes</li> <li>No Is this the patient's first dental visit?</li> <li>If no, how long has it been?</li> <li>Less than 2 years</li> <li>More than 2 years</li> </ul>					
Legal name (please print)						
Age Birth date (mm/dd/yyyy)	Past or current dentist's name					
Age Birth date (mm/dd/yyyy)	Yes D No Is the patient experiencing toothache/					
Sex 🗖 Male 📮 Female	mouth pain/face swelling?					
	□ Yes □ No Has the patient visited the ER/hospital for					
School attending Grade	dental pain in the last year?					
Race White Asian Other Black or African American American Indian or Alaska Native	<ul> <li>Yes</li> <li>No Has dental pain caused you or your child to miss school and/or work in the last year?</li> <li>School</li> <li>Work</li> <li>Both</li> </ul>					
<ul> <li>Hawaiian or Other Pacific Islander</li> <li>Hispanic or Latino</li> <li>Not Hispanic or Latino</li> </ul>	Medical history					
	Patient's current physician					
Parent/guardian information	Date of last medical exam (mm/yy)//					
	□ Yes □ No Is the patient taking any medications?					
Name (please print)	If yes, please list					
Relation to patient						
	□ Yes □ No Does the patient have any allergies?					
Home (mailing) address	If yes, please list					
City Zip	Yes I No Does the patient have any special needs					
Home phone ()	that would require special arrangements					
	for dental care? e.g. autism If yes, please explain					
Work phone ()						
Cell phone (	□ Yes □ No Is the patient pregnant?					
Emergency contact information	Does the patient have, or have they had,         a history of the following:         ADHD       Cerebral Palsy         AIDS / HIV       Diabetes					
	Anemia Depilepsy/seizures Defined Mono					
Name (please print)	<ul> <li>Anxiety</li> <li>Excessive bleeding</li> <li>Rheumatic fever</li> <li>Asthma</li> <li>Fainting</li> <li>Tuberculosis</li> </ul>					
	Birth defects  Heart problems  Other    Cancer  Hepatitis					
Relation to patient	Please explain your answers:					
Phone ( ) -	Continue on back.					

### 🛆 DELTA DENTAL°

MOBILE PROGRAM

# Patient Information and Permission Form

Patient behavior	Insurance					
□ Yes □ No Does the patient brush daily?	Please check any that apply.					
Yes INO Does the patient drink soda pop or other sugar-sweetened drinks (Kool-Aid, fruit drink, sports drink) daily?	<ul> <li>Medicaid</li> <li>Medicaid number</li> </ul>					
Yes I No Is the patient using tobacco or vaping products?	Private DENTAL insurance (please provide copy of card)					
Yes I No Does anyone in the household use tobacco or vaping products?	Dental insurance name					
Household information	Policy number Group number					
Annual household income						
□ Less than \$10,000       □ \$10,000-20,000         □ \$20,000-30,000       □ More than \$30,000	Dental insurance address					
How many children age 21 or younger live in your household?	Insurance phone ()					
	Employer name					

### IMPORTANT - Permission to provide treatment

We cannot treat your child if form is not signed.

\_\_\_\_\_, as a legally responsible guardian of \_\_\_\_\_\_ Print parent/legal guardian name

Print child's name

give my permission for the dental services I have authorized below. Please note that preventive dental hygiene services alone, provided outside of a regular dental office, should not replace regular exams by a dentist. I have been offered and/or have read Delta Dental's HIPAA Notice of Privacy Practices available at southdakota.deltadental.com/privacy-and-policies/notice-of-privacy-practices/.

#### Each item needs to be answered in order to receive dental care.

🖵 Yes 🛛 📮 No 🛛 Preventive services: screening by a hygienist, teeth cleaning, oral hygiene instruction, sealants, fluoride treatment	🛛 Yes		o Preven	tive services:	screening b	oy a hygienis	t, teeth	ı cleaning,	oral hygiene	instruction	, sealants,	fluoride treatme	nt.
--	-------	--	----------	----------------	-------------	---------------	----------	-------------	--------------	-------------	-------------	------------------	-----

- □ Yes □ No Dentist exam (including dental x-rays)
- Yes I No Restorative services: fillings, stainless steel crowns, pulpotomy. Local anesthetic may be used for these procedures.
- Yes I No Silver diamine fluoride (decayed area of the tooth will be stained black permanently please see attached for more information about this treatment)
- Yes I No Extractions: removal of primary (baby) or permanent teeth that cannot be restored through other treatments.
   Local anesthetic may be used for these procedures.
- lacksquare Yes lacksquare No The use of nitrous oxide (laughing gas) may be used as deemed necessary.

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### SILVER DIAMINE FLUORIDE INFORMED CONSENT

Silver Diamine Fluoride (SDF) is a liquid medication that is applied to active tooth decay to kill bacteria and stop the cavity from growing. While the use of SDF has been FDA approved to treat tooth sensitivity, we are using SDF to help stop tooth decay.

#### **Benefits of receiving SDF:**

- SDF can help stop tooth decay.
- SDF can postpone the need for traditional dental treatment (fillings, crowns, etc.) and delay/possibly eliminate the need for sedation/general anesthesia to complete dental treatment.

#### Risks related to SDF include, but are not limited to:

- Patients should not be treated with SDF if:
  - He/she has an allergy to silver.
  - There are painful sores or raw areas on the gums or anywhere in the mouth.
- The decayed area of the tooth will be stained black permanently. Healthy tooth structure will not stain.
- Tooth colored fillings and crowns may discolor if SDF is applied to them.
- If SDF contacts the gums or skin, a brown or white stain may appear. This color change is harmless, but cannot be washed off. The discoloration will go away in 1-3 weeks.



before, after 24 hours, and after 7 days of SDF treatment (UCSF

• If tooth decay is not arrested, the decay will progress. In that case the tooth will require further treatment, such repeat SDF, a filling or crown, root canal treatment, or extraction.

#### Alternatives to SDF include, but are not limited to:

- No treatment. No treatment will allow untreated decay to continue further damaging tooth structure, possibly leading to pain, infection, or tooth loss.
- Fillings, crowns, extractions or referral for advanced care which may include general anesthesia.

While SDF can stop tooth decay, it will not restore the tooth structure that has already been effected. You may still require restoration of the teeth (fillings, crowns, etc.).

# Required Nondiscrimination and Accessibility Statement\*

#### Discrimination is Against the Law

Delta Dental of South Dakota complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Delta Dental of South Dakota does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Delta Dental of South Dakota:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters;
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
  - o Qualified interpreters;
  - o Information written in other languages.

If you need these services, call 1-877-841-1478.

🛆 DELTA DENTAL

If you believe Delta Dental of South Dakota has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Delta Dental of South Dakota, Compliance Manager, 720 N. Euclid Ave., Pierre, SD 57501, phone: 1-800-627-3961, <u>compliance@deltadentalsd.com</u>, fax: 1-605-224-0909, TTY: 1-888-781-4262. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.isf</u>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-841-1478 (TTY: 1-888-781-4262).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-841-1478 (TTY: 1-888-781-4262).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-841-1478(TTY:1-888-781-4262)。

ဟ်သူဉ်ဟ်သး– နမ္၊်ကတိ၊ ကညီ ကျိာ်အမိ, နမၤန္၊် ကျိာ်အတါမၤစၢၤလ၊ တလၢာ်ဘူဉ်လာာ်စ္၊ နီတမံ၊ဘဉ်သ္န္ဦလီ၊. ကိ 1-877-841-1478 (TTY: 1-800-874-9426)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-841-1478 (TTY: 1-888-781-4262).

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-877-841-1478 (टिटिवाइ: 1-888-781-4262) ।

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-877-841-1478 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-888-781-4262).

ማስታወሻ: የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-877-841-1478 (መስማት ለተሳናቸው: 1-888-781-4262). MAANDO: To a waawi [Adamawa], e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1-877-841-1478 (TTY: 1-888-781-4262).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-841-1478 (TTY: 1-888-781-4262).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-841-1478 (TTY: 1-888-781-4262) 번으로 전화해 주십시오.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-841-1478 (телетайп: 1-888-781-4262).

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-877-841-1478 (TTY: 1-888-781-4262).

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-877-841-1478 (телетайп: 1-888-781-4262).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-841-1478 (ATS : 1-888-781-4262).

\* Under Section 1557 of the Affordable Care Act (ACA), Delta Dental of South Dakota is required to post notices of nondiscrimination and taglines that alert individuals with limited English proficiency (LEP) to the availability of language assistance services.

### **A DELTA DENTAL**°

# HIPAA notice of privacy practices

### Your information. Your rights. Our responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

## Your rights

### You have the right to:

- Get a copy of your dental and claims records
- Correct your dental and claims records
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

See page 2 for more information.

# Our uses & disclosures

# We may use and share your information as we:

- Help manage the dental treatment you receive and treat you
- Run our company
- Pay for your dental services
- Administer your dental plan
- Help with public health and safety issues
- Do research
- Comply with the law
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

See page 3 for more information.

## Your choices

You have some choices in the way that we use and share information as we:

- Answer coverage questions from your family and friends
- Share information with family, friends, or others involved in your care and payment of care
- Provide disaster relief
- Market our services

See page 4 for more information.

# Your rights



When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

#### Get a copy of dental and claims records

- We will provide a copy or a summary of your dental and claims records, usually within 30 days of your request. We may charge a reasonable, cost-based fee.
- You can ask to see or get a copy of your dental and claims records and other information we have about you. Ask us how to do this.

#### Ask us to correct dental and claims records

- You can ask us to correct your dental and claims records if you think they are incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

#### Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will consider all reasonable requests.

#### Ask us to limit what we use or share

- You can ask us not to use or share certain information for treatment, payment, or our operations.
- We are not required to agree to your request, and we may say "no" if it would affect your care.

### Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make).

#### Get a copy of this privacy notice

• You can ask for a paper copy of this notice at any time. We will provide you with a paper copy promptly.

#### Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

#### File a complaint if you feel your rights are violated

- We will not retaliate against you for filing a complaint.
- You can complain if you feel we have violated your rights by contacting us using the information at the end of this notice.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights.

Visit: www.hhs.gov/ocr/privacy/hipaa/complaints/

Call: 1-877-696-6775

Write to: 200 Independence Avenue, S.W. Washington, D.C. 20201

# Our uses & \_\_\_\_\_ disclosures \_\_\_\_\_

### We typically use or share your health information in the following ways:

### We can help manage the dental care treatment you receive.

We can use your health information and share it with professionals who are treating you.

*Example:* On our mobile dental clinic trucks, we use your information to provide high quality dental care. We may also share your information with another dentist who we are referring you to see.

#### We can run our organization.

We can use and disclose your information to run our organization and contact you when necessary.

#### Examples:

- We use health information about you to develop better services for you. In some instances, we do this by requesting that you complete a survey.
- We use health information about you to manage your treatment and services.

#### We can pay (or bill) for your dental services.

We can use and disclose your health information as we pay for your dental services.

*Example:* We may use your information to bill you or your plan sponsor and to coordinate payment for your dental work if you have more than one insurance.

#### We can administer your plan.

We may disclose your information to your dental plan sponsor for plan administration.

*Example:* Your company contracts with us to provide a dental plan, and we provide your company with certain statistics to explain the premiums we charge.

### We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research.

We must meet many conditions in the law before we can share your information for these purposes. For more information go to: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/ index.html.

#### We help with public health and safety issues.

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

#### We do research.

We can use or share your information for health research.

#### We comply with the law.

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

### We respond to requests and work with a medical examiner or funeral director.

• We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

### We address workers' compensation, law enforcement, and other government requests.

We can use or share health information about you:

- For workers' compensation claims.
- For law enforcement purposes or with a law enforcement official.
- With health oversight agencies for activities authorized by law.
- For special government functions such as military, national security, and presidential protective services.

#### We respond to lawsuits and legal actions.

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

# Your choices

For certain information, you can tell us your choices about what we share.

If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

### In these cases, you have both the right and choice to tell us to:

Share information with your family, close friends, or others involved in the care and payment for your care.

Share information in a disaster relief situation.

If you are not able to tell us your preference, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

### In these cases, we never share your information unless you give us written permission:

- Marketing purposes
- Sale of your information

# Our responsibilities

### We are required by law to maintain the privacy and security of your protected health information.

- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing using an authorization form available on our website or by contacting us to request the form. If you tell us we can release information, you may change your mind at any time. Let us know in writing if you change your mind.
- To get a paper copy of this notice, contact Delta Dental's Privacy Officer. Contact information is available below.
- For more information about your protected health information visit: www.hhs.gov/ocr/privacy/hipaa/ understanding/consumers/noticepp.html.

#### Changes to the terms of this notice

We can change the terms of this notice, and the changes will apply to all information we have about you. We will post a copy of the current notice on our website.

#### This notice applies to:

Delta Dental of South Dakota and dental care provided by Delta Dental of South Dakota's Foundation.

#### Contact for questions or complaints

If you have questions, concerns, or would like further information, please contact us.



compliance@deltadentalsd.com

877-841-1478

Delta Dental of South Dakota Privacy Officer 720 N. Euclid Ave. Pierre, SD 57501